

Middlesex Hose and Fittings Integrated Policy

During the course of our business we are committed to delivering a quality service whilst ensuring the occupational health, safety and well-being of our employees, contractors and visitors to our site. While delivering our service we will ensure the protection of the environment and the prevention of pollution.

To meet this commitment we have implemented an Integrated IMS which the Managing Director accepts ultimate responsibility for the Company's Integrated Management System (IMS). Our Integrated Management system meets, and where possible exceeds, the requirements of BS EN ISO 14001:2015 (Environmental), BS EN ISO 9001:2015 (Quality) and BS EN ISO 45001:2018 (Occupational Health and Safety).

We recognise our obligations to consider all relevant quality, health and safety and environmental issues in our dealings with customers, employees, suppliers and the general public.

We will ensure continual improvement in the delivery of our services and the health, safety and environmental impacts within the company, by committing to:

- Meeting and exceeding customer expectations by measuring and continually improving the quality and delivery of our services;
- Regularly reviewing business performance and continually improving through the setting, achieving and exceeding health and safety, quality, environmental objectives and targets to achieve continual improvement throughout the business;
- Ensuring that our employees have the necessary training, skills and resources to meet our safety, health, environmental and quality performance;
- Ensuring that all policies are communicated and understood by all employees, through appropriate briefings and training and made available to all interested parties upon request;
- Preventing pollution, injury and ill health as far as reasonably practicable;
- Complying with all relevant legal and other requirements such as BFPDA.

This policy and standard is communicated to all employees, and if requested to suppliers and customers alike. Any points raised will be responded to in timely and positive manner.



Stuart Mundy

Managing Director

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